

# Creagan Cottage – Terms & Conditions

**Before requesting a booking, please check your preferred dates are available. On receipt of your enquiry, we will contact you by email to confirm the availability and to arrange the deposit payment to allow the booking to be secured.**

**Rental Period:** The cottage is generally rented from Saturday to Saturday. However during quieter periods, or where a booking has been cancelled at late notice, shorter rentals or rentals with a different arrival day will be considered at our discretion. Short rentals of 1-3 nights (not available June – September) are charged at the applicable weekly rental, discounted by 20%. Booking deposits for short rentals remain at 15% of the weekly rental applicable at the time of your stay.

**Arrival:** Due to the nature of the transportation links to the island, and to allow preparation time for arriving guests, the cottage will be available for occupation **after** 12.00 noon on the day of arrival. However vehicles and luggage may be left at the cottage at any time after 10.30am.

**Departure:** To allow the cottage to be prepared for arriving guests, the cottage should be vacated by 10.00am (at the latest) on the day of departure. It would be appreciated if the cottage could be left in a clean and tidy condition. Please let us know of any damage, breakages or equipment failures.

Occasionally, transport links to the island are disrupted. Where possible we will try to provide accommodation at the cottage for resident guests for which there will be a nightly charge of 15% of the weekly rate. However this is not always possible but we will assist you, where we can, to find alternative accommodation.

**Booking Deposit:** Following our receipt of a booking enquiry and assuming the cottage is available, a 15% refundable booking deposit will be immediately payable by bank transfer. This will be fully refunded, also by bank transfer, upon your departure, subject to any deductions for damage, loss, breakages or where the cottage is left in a condition such that unusual levels of cleaning are required after you leave. The booking deposit will not be refunded where guests fail to tender the full rental charge by the due date or in the event they cancel their booking.

**Rental Charge:** The rental charge must be paid by bank transfer, no less than eight weeks before the guest's arrival date. **Guests failing to do so will not receive a booking deposit refund and the booking will be cancelled.** If the booking is made within eight weeks of arrival, the full balance of the rental charge and the booking deposit will be payable by bank transfer, at time the booking is made.

Occasionally guests overlook the booking payment date. In such circumstances and if the cottage has not subsequently been re-booked, the original booking may be reinstated at our discretion. In such circumstances, the rental charge must be paid in full, immediately and by bank transfer.

**Linen:** Bed linen, pillows, duvets, towels and dish towels for guests use during their stay are included in the rental charge. Where guests have a multi-week booking, fresh duvet and pillow covers, along with bed sheets and towels will be made available at the end of each week.

**Pets:** Well behaved pets are welcome (two animals max) at no charge. However it is requested that they are confined to the ground floor only as not all guests appreciate any evidence of animals from a previous rental. Where animals have been allowed to access the upper floor, additional cleaning effort will be required which will almost certainly affect the deposit refund. Please also respect the rural nature of the island. Livestock are often to be found in fenced **and** unfenced areas and pets should be controlled accordingly. Please also clean up after your pets.

**Smoking:** We regret we must insist on a **No Smoking** policy both inside the cottage and within the confines of the garden boundaries.

**Heating costs:** All heating and electricity costs are included within the rental charges.

**Terms & Conditions:** We reserve the right to vary the Terms and Conditions. However the version of the Terms and Conditions in place at the time your booking is made, will remain in effect during the period of your stay. No proposed amendment to the Terms and Conditions will be accepted.

Guests are reminded that they will be fully liable for any damage, loss or breakages which occur during their stay and consequently they will be pursued for compensation where loss is incurred by the cottage owners as a result of guest's actions or behaviour.

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